



Newsletter

September 2012

Dear Member

Welcome to the first LEAP Car Club newsletter. I hope to make this a regular newsletter, sharing useful information to Car Club members and also informing you of any changes taking place with regard to the Club. Please contact me if there's anything you would like to see covered.

Welcome

Welcome to all our new Car Club members. I hope you'll have years of happy motoring with us.. At present we have 27 members, so are well on our way towards the Car Club becoming sustainable. Because of this, the discounted £15 membership will be coming to an end soon. If you know anyone that would like to take advantage of this reduced price, please tell them to contact me the Club soon as possible.

Invoices

Those of you who have been using the Car Club for a while may have noticed that the invoices have changed. I have taken over invoicing from Moorcars and will be providing a breakdown of journeys made using the

Car Club cars on your monthly invoice to make this easier to check.

Invoices can be paid at the LEAP Office in Church Street, or directly into the LMEG bank account. Payments can be made by cash or cheque, and cheques should be made payable to LMEG. Details are on the invoice.

When paying into the bank, please put your name as a reference so we can easily identify your payment.

Maps

AA roadmaps have been provided for the cars. Each car has the 2013 roadmap in the back for use by members. Please leave these in the cars.

Car Cleaning

Once a week I clean one of the cars. I give the dashboard etc. a wipe, and give it a vacuum. This means each car is cleaned fortnightly. A safety check is also carried out at this time.

It would be really helpful if members could leave the car the way they found it to minimise this work – and also to make the car a more pleasant environment between cleans.

If no-one needs the car straight away when you bring it back, please take time to give it a clean. You will not be charged your 'time' for this – only for your driving time. There is a car vacuum in the boot of the C Max along with a dustpan and brush that you are free to use.

I also take a car to the car wash each week on a rota basis. Unfortunately the Early Bird was closed the last time I went – so I had to clean the car by hand – you may have seen me out in the street, in the rain, with a bucket of soapy water.

The car may get muddy between 'official' cleans. If you are using a car for a special event, and feel it needs a clean on the outside, please take it to the car wash, keep your receipt, and we will reimburse you.

Questionnaire

I have pulled together a questionnaire to find out a bit more about who is using the Car Club and why. The questionnaire, which will be online, will help us identify any areas for improvement of our service to you and ask what more you would like from the Car Club. This information will also help us identify potential new members, partners and future funders.

I will send the link to the questionnaire out to all members shortly, and would be really grateful if you could take the time to fill it in. It is short, and should not take more than a few minutes to complete.

Contacting the Car Club

As Car Club Coordinator, I work part time. At present, I am in the LEAP office in Church Street on a Tuesday between 1pm and 4pm and on a Wednesday between 9am and 1pm. You can contact me there by 'phone on 01505 842530, or drop in.

My email address is diane@myleaproject.org, and if you send me an email, I will get back to you as quickly as possible. For urgent queries, my mobile number is 07583152947.

Scott Duncan can also help with any Car Club related issues, and he is in the LEAP office between 9am and 4pm every Thursday.

Communications

Did you know that LEAP now has its own website www.myleaproject.org? We are also on Facebook – please 'like' us at myleaproject and on Twitter, where you can follow us at @myleaproject

If you have any comments on this newsletter, or on any aspect of the Car Club, please get in touch.

Thank you for taking the time to read this.

Diane Dunn

Car Club Coordinator