

LEAP Community Transport Survey - Lochwinnoch 2012/13

SUMMARY June 2013



LEAP undertook a Community Transport Survey in Lochwinnoch, Renfrewshire (PA12) between September 2012 and March 2013. Lochwinnoch has a population of 2628, with 1,125 households. Approximately 10% of households (112) completed the survey.

METHOD

The survey asked 21 questions, some influenced by previous surveys undertaken by LMEG; Lochwinnoch Millennium Events Group, to allow for comparison with similar questions asked in the past. The survey, completed through Survey Monkey, was promoted online via email, through Facebook, Twitter and the LEAP website www.myleaproject.org. Paper copies were available in a number of locations around the village, with these entries updated in Survey Monkey. There was a 50% split between online and hand written submissions. LEAP encouraged survey completion with face to face canvassing in the village. Information was also provided to specific interest groups.

PURPOSE

The survey aimed to identify general transport related needs and issues and identify opportunities for more sustainable transport options in Lochwinnoch. The survey findings will allow LEAP to prioritise community support to help improve the transport options or to signposting to the key organisations that can help address challenges identified. The consultation was part of LEAP's agreed aims with our funder Climate Challenge Fund to engage the wider community to help shape more sustainable transport options for the future. The survey addressed key themes such as; methods and frequency of travel, public transport, local roads and paths, cycle tracks, access and improvements to current services.

OUTCOMES

Findings are broken down by question on the next page; four priorities were identified by the study:

- 1. Bus Services** are limited and reductions to the services over the past few years have really affected people's ability to travel by bus to and from the village.
- 2. Train Travel** Train times and frequency were highlighted as the key issue, these were addressed to some extent by ScotRail doubling train frequencies during the course of the survey. In addition access and facilities at the Station were identified as lacking. LEAP are supporting members of the community who have come forward to try and tackle these issues, they feel strongly utilisation will increase as a result of improvements. A subsequent Train Station Access Survey was launched in June 2013.
- 3. Lift Share** Knowledge and interest in 'lift share' is limited, however it was of considerable interest to a small number of individuals who responded. LEAP plan to promote a lift share forum to this target group as well as to have a targeted campaign to get more people involved from the wider community and raise awareness of Lift Sharing.
- 4. Infrastructure** Issue raised around 'lowered kerbs' and 'dog fouling' will be highlighted with Renfrewshire Council for them to take action to address.

NEXT STEPS

Following completion of the survey this report will be circulated to those who completed the survey that requested feedback. The findings will be promoted on the LEAP website and progress and priorities to address the 4 priority outcomes will be put into place.

We would like to thank everyone who participated and shared their views. We really value the contribution people make to our work locally. In particular we would like to thank Chatterbox, Lochwinnoch Library, The McKillop, LMEG, Lochwinnoch Community Council, Carplus, local businesses, organisations and our Twitter and Facebook followers who all helped promote and complete the survey.

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Responses:	112	From Lochwinnoch:	110
Question 2 – Frequency of travel by method			
<p>Car: 66% commute 4/7 days per week. Car – Lift Share: only 3% lift share 4 plus days per week, While 63% never lift share. *Car & Train (Park and ride): similar spread of people going to Johnstone and Lochwinnoch. Train & other methods (walk/cycle): around 60/70% less overall than those by car to stations. Bus/Coach: less frequently than other methods by commuters, more likely by non-commuters. Walking: 36% walk in, around, to and from the village 4/7 days per week, 18% never walk. Question fairly closed. Bicycle: 13% using bike to travel 1-3 days per week</p>			
Q 3 – Number of road worthy vehicles in household			
Majority with two cars (49%), followed by one car (33%), 10% without a car and 8% with three cars.			
Q4 – where do you travel to most frequently (102 responses)			
Majority of travel to Glasgow with a split of 'Glasgow city Centre' (32%) & Glasgow 'Out with City Centre' (17%) totalling 49% to Glasgow, followed by Renfrewshire 41%. Ayrshire was 8%, followed by Inverclyde, also mentioned were Edinburgh, commute to England, Dunbartonshire, Motherwell, and visiting friends and family locally within the village.			
Q5 – Do you use the local bus service? (111 responses)			
Majority never use the bus (47%), Occasionally (43%) and frequently (10%). Barriers to buses and services were highlighted.			
Q6 – How would you rate the local bus service? (109 responses)			
Majority selected 'Don't Know' we could assume they never use the service, followed by 'OK' (24%), then 'poor' (21%), 'very poor' 14%, finally 7% good.			
Q7 – What are your most frequent bus journeys			
Johnstone Centre (23), Lochwinnoch trains stn (19), Johnstone Train Stn (12), Glasgow (Roadhead, Newton of Barr & via Braehead) (8), Paisley (3), Within the village (2), Milliken Park (2), Largs (1), Edinburgh (1), Erskine (1), Howwood (1), school (1),			
Q8 – What specific changes would most improve local bus services?			
Better connection with trains (even if train is late) (30), Reinstate Largs/ Kilbirnie/Braehead buses (20), Bus to more direct locations (Paisley, Linwood & Glasgow) (19), Improve timetable/run on time/even & weekend timetable (14), Lower cost/fares are expensive (12), Investment in new buses/ more bus stops/driver training (9), More frequent buses (9) Road safety improvements at road head/access (4).			
Q9 - How often do you travel from the following locations?			
Majority from Lochwinnoch, closely followed by Johnstone (majority of journeys to Glasgow).			
Q10 – How would you rate the local train service?			
Majority 'OK' (46%), 'Good' (38 %), then 9% 'poor', only 2% 'very poor'			
Q11 – What changes would improve the train service			
<p>Of 70 responses, 37 were for 'Frequency of trains', these were all comments made before ScotRail changed the timetable to a half hourly service. The other suggestions are:</p> <ul style="list-style-type: none"> • Improved access in station (disabled & access, car parking, covered bike shelter) (14) • Improvements to service (more carriages & routes, later train, review concession times) (8). • improve link with buses (6) • Improved access towards station (lighting, vegetation, flooding, proximity to village) (5) 			
Q12 – How would you rate the local cycle routes?			
87% said 'Good/OK', 10% 'don't know' as they do not use the cycle paths			
Q13 –Changes to help improve cycling locally and help you use a bike more often?			
<ul style="list-style-type: none"> • Road safety & Cycle lanes on roads (15) • anti-social behaviour/personal safety/lighting (9) • Covered Bike shelter (at train station) (8) <p>Followed by; Pot holes/roads & quality/width of cycle track (6), Seasonal/ weather (6), More/varied cycle paths (inc off road) (7), Dog Fouling/ street cleaning (4)</p>			
Q14 – How would you rate the local paths for walking & disabled access?			
79% 'good' or 'OK', 14 % 'poor' or 'very poor'			

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Q15 – change to help improve walking and disabled access locally

- Potholes/ uneven paths/ lowered kerb/ re surface (23)
- Disabled access at platforms in station (10)
- Train station & beyond, path lighting/flooding/ overgrown (7)

Followed by; Dog Fouling (6), Road Safety (5), Cars parking on pavements/ Bikes on footpaths (4), Lack of disabled access in shops (3), Seasonal/ gritting (3), Disabled access gate at Parkhill Woods (1)

Q16 – What do you think of these current transport options?

A small number of people will be contacted from the survey who expressed an interest in Car Club, Lift Share and My Bus (dial a bus), energy efficiency driving lessons. The leads for the Car club have already been contacted previously to promote car club.

Q17 – How often might you use the following potential community based services if in place...

20% would consider using a lift share forum ‘frequently or occasionally’, these contacts will be followed up with information ‘liftshare’ forum within Lochwinnoch. 12 to 15% would consider a bike/electric bike share scheme, 35% would consider using a community mini bus and 25% a community van rental ‘occasionally or frequently’.

Q18 – What do you feel is most positive about local transport?

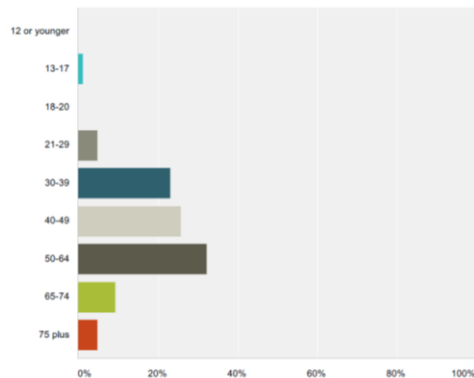
- Availability/ existence of train station & bus service (23)
- Trains/train services/frequency/ rail links (15)
- Cycle links/ paths (5)

Followed by; Helpful/friendly bus drivers/train staff (4), LEAP Car Club (3), Good time keeping (buses/trains!) (2)

Q19 – keep me up to date!

75 would like sent the findings of the survey, 38% would be happy to be added to LEAP communication, 2 individuals wanted to get involved in a focus group, details on lift share, fuel efficiency driving lessons & leap car club have been forwarded to interested people.

Q20 – Which category includes your age?



The age demographic of the survey reflects a fairly similar sample of the wider population age demographic of the village.